

Joe Lombardo  
Governor



Richard Whitley, MS  
Director

DEPARTMENT OF  
HEALTH AND HUMAN SERVICES  
DIVISION OF PUBLIC AND BEHAVIORAL HEALTH  
*Helping people. It's who we are and what we do.*



Lisa Sherych  
Administrator

Ihsan Azzam,  
Ph.D., M.D.  
Chief Medical Officer

---

988 Planning Coalition

Meeting Minutes

April 03, 2023

11 a.m. to Adjournment

This meeting was held in person at:

4126 Technology Way, Ste 300, Carson City NV 89704 and virtually via Microsoft Teams

Shannon Scott, Department of Behavioral Health Quality Assurance Specialist opens the meeting by welcoming everyone in attendance.

Shannon Bennett, Bureau Chief, thanked everyone for being able to attend.

Mrs. Scott began by thanking everyone for being there and gave an introduction of 988 Temporary Regulations in proposed affect June 7<sup>th</sup> collecting \$ .35 a line, with received revenue starting July 15<sup>th</sup>. Mrs. Scott has that the Telecom's have been engaged and [988fees@health.nv.gov](mailto:988fees@health.nv.gov) is now in place. She also added to please start giving out the email address regarding any fee questions.

Mrs. Scott then introduced Mrs. Racheal Isherwood with RFI and RFP updates.

Mrs. Isherwood noted that as of 12 midnight or 12:01 this morning, RFID live in Nevada E pro. Racheal also stated that over 1,000 vendors have been notified of the RFI and more to come. Mrs. Isherwood expressed her gratitude to all who helped get this process completed. DCFs/Washoe County/Clark County and Behavioral Health Team just to name a few. Mrs. Isherwood went on further to say we are planning to see RFP in September/October if we meet our timelines. She addressed how vendor response are required back within 2-3 weeks. She discussed how a small internal group from DPBH who will be reviewing these vendor responses.

Mrs. Scott then spoke about the Virtual Crisis Care on behalf of Renee Onyeagbako. Mrs. Scott introduced Mrs. Onyeagbako as the new DMCT Coordinator. Mrs. Scott spoke to the account that for VCC since November 2022, through February 2023 we have 8 encounters with 3 different law enforcement agencies. There were 3 in Lincoln County, 3 in White Pine County and 2 in Elk County. Out of theses 8 calls 1 call was self-harm, 3 calls were suicidal, 3 calls were depression and 1 call was aggressive disruptive behavior. Two of these calls were involuntary admission, 1 was voluntary and the other 5 remained in place. Mrs. Scott noted that gender is not relevant, but age group was from 13 to above 65 years of age.

Mrs. Scott stated that we are currently engaging with other rural counties, community partners that were originally interested in the program, to help see if we can expand. In closing of the VCC the first CSCs are in final review of the subgrant with Renown for the CSE up north. They are working closely with Steve Schell.

Mrs. Scott introduces Sarah Dearborn with Medicaid and Mobile Crisis to speak on behalf of 988.

Sarah Dearborn states that the current State plan amendment at CMS which has to do with Crisis Stabilization centers that have evolved into Medicaid, will hopefully be receiving coverage for intensive Crisis stabilization Services. She mentions that this would allow for a center, a hospital-based model. Hopefully later a community based or a facility based providers to perform within Crisis stabilization Services within the State plan amendment. Mrs. Dearborn then spoke on how they are currently working on designated Mobile Crisis team coverage pieces. Mrs. Dearborn mentions that they hosted a public workshop recently on designated Mobile Crisis team policy. They had a great outcome. Mrs. Dearborn and her team, are hoping to take that policy to the Public hearing in late May. Along with this policy they will initiate a separate State plan Amendment for the rate methodology for an enhanced rate for Mobile Crisis response delivered by a designated Mobile Crisis Team. Mrs. Dearborn is hoping for an effective date of July 1, 2023. They are currently on track.

Mrs. Scott introduces Julia Ratti with Washoe County.

Julia Ratti opens with stating that many big dependencies are needed to require partnerships with the State. She mentions operating as a system instead as an individual component of a system. Doing everything possible to make this happen. Mrs. Ratti says that Washoe County has pulled together and developed a community coalition that includes Law enforcement, local Governments, Hospitals, and some key Behavioral Health providers. Mrs. Ratti mentions an implementation plan was published in June of 2022, and is still present until June of 2023. With coordination of the State moving forward, Mrs. Ratti mentions that building out data collection, understanding RFI and RFQ is crucial. Once that is finished start moving towards a State wide data collection. Mrs. Ratti speaks about building out a training vision. Including training across multiple agencies to help provide the same quality care across the board, is not only needed but necessary. Mrs. Ratti mentions that they have started the drafting of Memorandums of Understanding (MOU) that will be necessary between Washoe County partners to implement the systems. She says they have two teams in place Quarter Coordinator and Accountability team and a Provider team. Mrs. Ratti states that these teams help remove barriers and set strategic direction, set training standards, and data collection. In closing Mrs. Ratti mentions that they are also working with a Youth focused team getting a better understanding that children are not just miniature adults and that there are parts of the system that need to reflect that. Mrs. Ratti says we need to make sure that we are addressing the needs of Youth and Families.

There were no other attendees wanting to speak so Mrs. Scott thanked the staff and partners for attending and expressed her appreciation for everyone working so hard to get this done.

Mrs. Scott adjourned the meeting at 11:58 a.m.